

Hostess and Refunder



As a Global Blue Refund point team member you will support our customers and guide them through all the refund process.

Duties and Responsibilities:

- Be the first point of contact with Global Blue's final customers (International Travelers)
- Support customers in the Tax Free Shopping process
- Manage the refund operations
- Be responsible for cash register management
- Introduce customers to our services
- Explain to them the advantages to join us with the GB Card

Skills:

- Fluent both in English and Russian
- Excellent relationship and communication skills
- Able to manage money
- Flexible, reliable, stress tolerant and customer oriented
- Available to shifts work
- Previous work experience as a hostess, shop assistant or in the tourism field will be a plus

Other information: We will provide you with complete training

Location: Milano, Milano Malpensa Airport, Florence, Rome

Who we are: We are a fast growing company, worldwide market-leading provider of services for merchants and international travelers.

Our network contains 270.000 of world's favourite retailers, shopping, fashion and luxury brands and hotels in 43 countries offering services to almost 100.000 travelers each and every day.

Global Blue introduced the concept of Tax Free Shopping and now offers a wide range of services that help consumer shop and spend wisely when they are in foreign countries, and merchants and

banks increase their revenues from the lucrative traveler market. The company's ambition is to become the beacon for international shopping and spending across the globe.